

Facilities and Construction Services Key Processes

Key Work Processes		Key Support Processes	Key Customers	Key Customer Requirements	Key Measures
KW1	Management of Maintenance and Facilities	KS1 Provide responsive maintenance services	<ul style="list-style-type: none"> • Team One • Community Stakeholders 	<ul style="list-style-type: none"> • Accessibility • Accuracy • Attitude • Operations • Timeliness 	KW1 Schooldude Work Order KS1 Completion Reports
		KS2 Provide custodial services			KW 1,2,3 DSS Survey
		KS3 Provide grounds services			KS3 Grounds Division Facility Assessment
		KS4 Provide facility rental services			KS2 Custodial Division Facility Assessment
		KS5 Provide Energy Mgmt Services			KS5 Utility Cost Analysis
KW2	Long Range Facility Master Planning	KS6 Manage SCUCISD Expenditure Projection Plan (EPP)		(AAAOT)	KS6 Completion of M&F EPP Components on time and on budget
		KS7 Mgmt of the 10 Year Facility Master Plan			
KW3	Management of SCUCISD Construction Program	KS8 Mgmt of Bond Construction Projects			KS8,9 Completion of construction projects on time and on budget
		KS9 Mgmt of Capital Construction Projects			