



SCHERTZ-CIBOLO-UNIVERSAL CITY INDEPENDENT SCHOOL DISTRICT

200 W Schlather St. Cibolo, Texas 78108 Phone (210) 945-6494 Fax (210) 945-6496

Scott Lehnhoff
Director of Athletics, PE, and Health

- ★ All Graduates will be College and/or Career and/or Military Ready
- ★ High-Performing and Engaged Workforce
- ★ Highly Satisfied Students, Parents and Community
- ★ Efficient District and Campus Operations

Dear Football Season Ticket Holder,

Schertz-Cibolo-Universal City ISD is continuing our partnership with TickeTracker for the 2019-2020 school year. **Through TickeTracker, you have the option of renewing your season tickets online.** If you choose to use this online option, you will only be able to renew your existing seats. If you are keeping the same seats, you will also keep your cards from last year. If you've misplaced your 2018 cards, you'll need to come by the office during renewals to get a new card. New cards will **not** be mailed out to you, they must be picked up. The link on the renewals page on the TickeTracker web site does not alert me that you've requested a new card. Please see the attached calendar for renewal dates as well as your opportunity to move to open seats. There will be 3 dates the office will be open into the evening for those who cannot make it during the morning sales times. They're listed on the calendar as well.

- **June 10-July 21:** If you would like to renew your season tickets online, you can do so through TickeTracker. If you have logged into the site and don't see your tickets, please call the office and we will have TickeTracker merge the account you've created with the one we created in the office. You'll be able to renew as soon as the merge is complete. **July 21 will be the last day you can guarantee your same seat, and renew online.**
- **July 8-11 and 15-18:** Come into our office. We can accept cash, checks, or credit cards (credit card company fees apply). Our office is located at the Marion Dolford Learning Center, room 205 (200 W Schlather St, Cibolo, TX 78108 – Old Wiederstein Elementary School building). **July 18 will be the last day you can renew your tickets in the office and guarantee your same seats as last year.**
- **July 22-25:** If you wish to move your seats, please come to our office. During this time, you will be able to trade seats or continue to purchase/renew season tickets as available. Seat changes can only be done **in person**.
 - If you are interested in moving your seats, **renew your current seats first so they're reserved, and then come into the office beginning Monday July 22nd to move them. There will be no additional charge to move your seats.**
- **July 29-August 1; August 5-8; August 12, 14, 16:** All remaining seats will go on sale to the general public.
- **There will be a cut-off date again this year for season ticket purchases.** August 16th will be the **LAST DAY** to purchase a season ticket. After August 16th, there will be no sales until 8/26 when all general admission and reserved seats will be available on a game by game basis **only**. Beginning on 8/26, tickets will be available online, in the central athletics office, or in the campus athletic offices (weekly for the game that Friday).

TickeTracker has your reserved seat information secured in their database. Here is how it works:

- Open up your web browser on any computer that can connect to the internet.
- Go to <https://ticketracker.com>
- Once on TickeTracker web site, find the *Buy/Renew pass* link at the top of the page. Sign in or select "Create an Account".
- Select the passes you would like to renew. At the bottom of the page, click on the *Renew Selected* button.
- Confirm your address and customer information.
- Enter the payment information. Visa or MasterCard credit cards are accepted.

***** You will not receive a phone call or email reminder of these dates. Please keep this letter for your records. Please check the district athletics web site or the SCUC Athletics Facebook page for updates to the calendar.**

We look forward to the new school year. If you want to find out more about our ticketing service, please go to www.ticketracker.com or call our office at 210-945-6494. If you have any questions about using the TickeTracker web site or your account with them, please call them directly at 888-478-5273.

Sincerely,

Scott Lehnhoff

Scott Lehnhoff
Director of Athletics, Physical Education and Health
Schertz-Cibolo-Universal City ISD

Season Ticket pricing per seat:

Clemens - \$42 (6 home games @ \$7/game)
Steele - \$28 (4 home games @ \$7/game)

* **Battle of 3009:** Clemens will be the home team this year vs Steele so Steele season ticket holders will need to purchase individual **visitor** tickets. Those tickets will be available online and in the central athletics office beginning 8/26 (the week of the first game of the season) and at Steele starting 9/23.



SCUCISD Mission Statement



Schertz-Cibolo-Universal City ISD provides a safe, secure and challenging learning environment, through the responsible use of all resources, to afford opportunities for all students to realize their individual potential and to become responsible and productive members of society.